



HILTI TOOL SERVICE TERMS & CONDITIONS

Version 10052024

1. Hilti Tool Service

- 1.1. All repairs undertaken by Hilti are performed in the Hilti Tool Service Centre (**TSC**) by Hilti trained technicians and using only genuine Hilti replacement parts.
- 1.2. Should the customer at any time decide on their own to render tool servicing that is performed by either the customer and/or by third parties, which is not in accordance with the manufacturer's guidelines, Hilti's tool service benefits outlined in these terms and conditions (**Tool Service Terms**) shall be null and void.

2. No Cost Period

- 2.1. For up to an initial two-year period, starting from the date the tool was purchased from Hilti, all repairs will be provided to the customer free of charge. This includes:
 - 2.1.1. Collection and transportation costs;
 - 2.1.2. Labour costs;
 - 2.1.3. Faulty parts and parts subjected to reasonable wear and tear;
 - 2.1.4. Servicing when indicated by the service indicator on the tool;
 - 2.1.5. Functional check, adjustment and safety check; and
 - 2.1.6. Return transportation.
- 2.2. The duration of the No Cost Period for each tool type is outlined in the *Tool Repair Schedule* which can be located on Hilti's website www.hilti.com.au.
- 2.3. For diamond systems with an operating hours counter, the No Cost Period applies for 2 years or 200 hours, whichever occurs first.
- 2.4. At the end of the No Cost Period, tool repair costs will be charged to the customer unless covered under the Manufacturer's Warranty.
- 2.5. Exclusions apply in accordance with clause 8.

3. Repair Cost Limit

- 3.1. At the expiration of the No Cost Period, Hilti sets a Repair Cost Limit for the economic lifetime of the tool.
- 3.2. For repairs requested by the customer outside of the initial No Cost Period, Hilti will invoice the customer the following charges:
 - 3.2.1. Repair Cost Limit (**RCL**) – set at up to a maximum of 30% of the list price of the corresponding new tool, or the actual cost of parts and labour, if below the RCL, plus
 - 3.2.2. Goods and Services Tax (**GST**), plus
 - 3.2.3. \$49 freight charge that includes both pick-up and return
- 3.3. The Repair Cost Limit table is shown on www.hilti.com.au and the prices listed concurrently on the said site at the time of the repairs will be the applicable prices.
- 3.4. The list price used in the calculation of the Repair Cost Limit does not and will not, take into account any negotiated price agreement between Hilti and the customer.
- 3.5. Hilti reserves the right to adjust the calculation basis of the Repair Cost Limit without any prior notice.
- 3.6. The current Repair Cost Limit values of each tool type are outlined in the *Tool Repair Schedule* which can be located on Hilti's website www.hilti.com.au.
- 3.7. For the period of three months after every charged functional repair, a three month No Cost Period will apply.
- 3.8. The three month No Cost Period commences from the time a charged repair is dispatched from the TSC and is deemed to end if no repair order is received for the same tool within 90 days from the date of dispatch.

- 3.9. The Repair Cost Limit will apply for the economic lifetime of the tool, on the condition that all repairs over the tool's life are carried out by Hilti.
- 3.10. Exclusions apply in accordance with clause 8.

4. Manufacturer's Warranty

- 4.1. For a period of 20 years, and provided all repairs are carried out by Hilti, Hilti will repair or replace, free of charge from the date of purchase, tools that are defective due to a:
 - 4.1.1. Faulty tool component; and / or
 - 4.1.2. Inherent design flaw.
- 4.2. Exclusions apply in accordance with clause 8.
- 4.3. AS/NZS vacuum cleaner standard 60335.2.69 requires M/H class tools to receive a technical inspection at least annually. This is conducted by Hilti during a vacuum cleaner repair, if the repair is outside the annual inspection time.

5. Time Promise

- 5.1. The terms and conditions of the Time Promise apply to postcodes in metropolitan areas, as defined in the *Time Promise Post Code Eligibility Appendix*.
- 5.2. Hilti will repair and return the tool to the customer in line with our Time Promise service levels communicated on www.hilti.com.au.
- 5.3. If the tool repair turnaround exceeds the Time Promise, then the repair will be provided free of charge.
- 5.4. Delays that result in a Time Promise failure and which occur before the invoice is generated will not be charged to the customer.
- 5.5. Delays that result in a Time Promise failure occurring after the invoice is generated with costs charged to the customer will be refunded in the form of a credit note to the customer's Hilti account.
- 5.6. The following conditions must be satisfied in order for the Time Promise to take effect:
 - 5.6.1. Customer pre-approves charged repairs up to the maximum Repair Cost Limit and gives consent to Hilti to proceed with repairs without notice and quotation;
 - 5.6.2. Customer pre-approves the Minimum Quote Value A\$269 (excluding GST and freight) and the tool proceeds to repair without quotation;
 - 5.6.3. The tool repair must be notified to Hilti via Customer Service or Hilti Online between the hours of 7:30am and 2:30pm Monday to Friday;
 - 5.6.4. If Hilti is arranging for collection from the customer's nominated address, then the tool must be ready for collection on the next work day, from 7:30am;
 - 5.6.5. If the tool is dropped off at a Hilti Store, it will be collected by Hilti's carrier on the next business day; and
 - 5.6.6. The Time Promise measurement commences the day the tool is collected and ceases when the customer receives the tool back into their possession in accordance with clauses 5.6.2 and 5.6.3 respectively.
- 5.7. All tools for repair must be sent to Hilti individually, to enable tracking of each tool and serial number.
- 5.8. Notwithstanding any other provision in these Tool Service Terms, Hilti shall not be held liable for any damages or losses caused by late delivery of a repaired tool. This limitation of liability will apply regardless of the cause or duration of such delay, and whether such liability would otherwise have been found in contract, tort, or under any other legal theory. Failure by Hilti to deliver on the Time Promise will be compensated as outlined in clauses 5.3, 5.4, and 5.5.
- 5.9. Time Promise Exclusions apply in accordance with clause 9.
- 5.10. For areas outside of the Time Promise zones, as defined in the *Time Promise Post Code Eligibility Appendix*, the timeframes given by Hilti staff are to be used as a guide only.

6. Pre-approvals, Quoted Repairs and Processes

- 6.1. If the customer requires a purchase order number before a repair can proceed then the purchase order number must be provided at the time of booking the tool repair, otherwise repair delays may occur.

- 6.2. Customers may choose to eliminate repair quotes and decrease turnaround times by pre-approving charged repair costs up to the Repair Cost Limit.
- 6.3. Should the customer provide Hilti with written advice that they pre-approve all future Hilti repairs up to the maximum Repair Cost Limit, Hilti will proceed without notice and the repair will be eligible for the Time Promise.
- 6.4. Hilti will also proceed without notice, when the repair cost is less than or equal to A\$269 (exclusive of GST and freight).
- 6.5. If the repair cost is greater than AUD \$269 (excluding GST and freight), a quote will be provided only on request.
- 6.6. Repair quotes will remain open for seven (7) business days from the date the quote was created and:
 - 6.6.1. Hilti will make all reasonable attempts to contact the customer with the quote during the seven (7) business day period;
 - 6.6.2. If the customer is uncontactable, does not reply, or chooses not to proceed with a charged repair within seven (7) business days from the quotation date, the quote will be closed and the tool will be returned unrepaired and disassembled as required by Australian work, health and safety regulations.
- 6.7. For customers without a Hilti trade account, or credit customers with invoices over 60 days in arrears, payment must be made in full 24 hours prior to repair work commencing.
- 6.8. Where a customer has uncollected goods with a value less than \$20,000, Hilti may dispose of the uncollected goods if the customer has been given written notice of Hilti's intention to dispose of the goods and has been provided with 28 days notice to collect the goods. Where a customer has uncollected goods with a value of \$20,000 or above, Hilti may dispose of the goods in accordance with an order of the New South Wales Civil and Administrative Tribunal. This provision applies to customers without a Hilti trade account, or credit customers with invoices over 60 days in arrears.

7. Delivery Charge

- 7.1. Hilti will only charge delivery fees for repairs performed outside the No Cost Period.
- 7.2. The delivery charge for repairs performed outside the No Cost Period is \$49 (excluding GST) per tool. This includes pick-up from and return to the customer's nominated address.

8. Exclusions

- 8.1. Accessory items which are added attachments to the tool and are not part of the tool body are not covered by the Hilti Tool Service. Such items include, but are not limited to, dust removal attachments, pole tool extensions, vacuum accessories, batteries, guide rails and other such items classified as "Accessories" on the Hilti website www.hilti.com.au.
- 8.2. Consumables are not covered by the Hilti Tool Service. This includes but is not limited to: fastener guides; pistons /buffers in direct fastening tools; filters for vacuum cleaners/gas saws; pull cord assemblies; and detachable power supply cords. The repair or replacement cost of these items shall be at the customer's sole expense.
- 8.3. Hilti does not offer partial repairs, only full functional repairs to restore the tool to factory standards for maximum performance.
- 8.4. Hilti's tool calibration service is not part of the Hilti Tool Service and is charged separately. Calibration may need to be conducted out of necessity as part of a functional tool repair.
- 8.5. Any self-repair in addition to the permitted serviceability parts will null and void all warranties.
- 8.6. Stolen tools must be reported to Hilti immediately and tool serial numbers provided.
- 8.7. Tools from customers on credit block will not be collected or booked for Hilti repairs.
- 8.8. Tools which are not used for their specified purpose, in strict compliance with the operating instructions and other instructions issued by Hilti will be excluded from Hilti Tool Service coverage. This includes situations in which damage is caused by fire, flood, natural disaster, undue force (e.g., dropping, impact damage, damaged caused by improper use), or repair/modification of the tool by unauthorised persons.

- 8.9. The Repair Cost Limit and three month No Cost Period on repaired tools does not apply to batteries and chargers. Batteries and chargers will be exchanged rather than repaired within the No Cost Period for up to two (2) years.
- 8.10. The three month No Cost Period on repaired tools does not apply to petrol saws.
- 8.11. Hilti reserves the right to deny the Repair Cost Limit for customers who misuse tools or damage tools as a result of not using them under normal working conditions.

9. Time Promise Exclusions

- 9.1. The following items are excluded from Hilti's Time Promise:
- 9.1.1. tools from customers whose account is placed on credit block during the repair process;
 - 9.1.2. tool repairs with a request for quotation;
 - 9.1.3. tool repairs with an open Customer Care Note (CCN) that need further investigation and which do not require a functional repair;
 - 9.1.4. repairs booked on cash accounts and/or for cash customers;
 - 9.1.5. tools with a repair stop date of up to and including 12 months from the repair stop date which are outlined in the *Tool Repair Schedule*. This can be located on Hilti's website www.hilti.com.au;
 - 9.1.6. accessory items which are added attachments to the tool and are not part of the tool body are not covered by the Hilti Tool Service. Such items are classified as "Accessories" on Hilti's website at www.hilti.com.au;
 - 9.1.7. special equipment/non-standard list items;
 - 9.1.8. tool repairs which require clarification from the customer in order to complete the repair;
 - 9.1.9. deliveries which are denied, refused or rescheduled by the customer;
 - 9.1.10. tools which are shipped as dangerous goods (including lithium batteries greater than 100Wh);
 - 9.1.11. repairs collected from the customer by a third party who is not instructed by Hilti;
 - 9.1.12. any tools which have not been sold by Hilti (Aust.) Pty Ltd;
 - 9.1.13. geographical areas external to postcodes listed in the *Time Promise Post Code Eligibility Appendix*;
 - 9.1.14. items with no Hilti serial number;
 - 9.1.15. deliveries which are delayed by a *Force Majeure* event which includes, but is not limited to, epidemics and pandemics, acts of God, governmental actions, national emergency, acts of terrorism, protests, riot, civil commotion, strikes, lock-outs, other labour disputes, accidents, war, fire, explosion, flood, breakdown of plant or machinery, or restraints or delays affecting carriers.
 - 9.1.16. bulk or pallet pick-ups (five or more tools from one customer per job site at any one time);
 - 9.1.17. days when the Hilti Tool Service Centre is not operational due to the occurrence of a public holiday;
 - 9.1.18. the period consisting of ten (10) business days before and after the Christmas public holiday period;
 - 9.1.19. tools excluded due to their complexity, including:
 - JAIBOT SEMI-AUTONOMOUS DRILLING ROBOT
 - PLT DIGITAL LAYOUT TOOLS
 - PLC LAYOUT TABLETS
 - PS 300 FERROSCAN SYSTEM
 - PS 1000 CONCRETE SCANNER
 - PMD 200 JOBSITE LAYOUT TOOL
 - POS 180 JOBSITE LAYOUT TOOL
 - DX 9-ENP POWDER-ACTUATED DECKING TOOL
 - DX 6 POWDER-ACTUATED TOOL
 - DX 860 POWDER-ACTUATED TOOL
 - FX 3-KIT
 - DPG 100 ANCHOR TESTER
 - HAT 30

- TESTER 4
- R 6-22 JOBSITE RADIO
- SL 2-22 LED WORK LIGHT
- SL 6-22 LED CONSTRUCTION LIGHT
- SL 2-A22 LED WORK LIGHT
- DD 350 CORE MACHINE
- DD 500 CORE MACHINE
- DST 10-CA WALL SAW
- DST 20-CA WALL SAW
- DSW 1510-CA WIRE SAW
- DSW 3018-E WIRE SAW

10. Hilti Standard Terms and Conditions of Sale Apply

- 10.1. This is a supplemental document to Hilti's Standard Terms and Conditions of Sale (**Standard Terms**) which are available at www.hilti.com.au.
- 10.2. Unless otherwise specified, the terms and provisions contained in the Standard Terms shall remain unchanged and apply with full force and effect.
In case of doubt or any discrepancy between the Tool Service Terms and the Standard Terms, the latter shall prevail.

11. General

- 11.1. The customer must not assign its rights pursuant to the Tool Service Terms without the prior written consent of Hilti.
- 11.2. Each party must promptly sign all documents and do all things that another party from time-to-time reasonably requests to effect, perfect or complete these Tool Service Terms and all transactions incidental to it.
- 11.3. These Tool Service Terms may not be varied unless in writing and signed by each party.
- 11.4. If at any time any part of these Tool Service Terms is or becomes unenforceable, such part will be construed as far as possible to reflect the parties' intentions and the remainder of the provisions will remain in full force and effect.
- 11.5. These Tool Service Terms are governed by and must be construed in accordance with the laws of New South Wales. Each party submits to the non-exclusive jurisdiction of the courts of New South Wales and the courts competent to determine appeals from those courts, with respect to any proceedings which may be brought at any time under or in connection with these Tool Service Terms.



APPENDIX: Hilti Australia Time Promise Post Code Eligibility

Post Code	Suburb name	Metro Area
2000	PARLIAMENT HOUSE	Sydney
2000	SYDNEY SOUTH	Sydney
2000	BARANGAROO	Sydney
2000	DARLING HARBOUR	Sydney
2000	DAWES POINT	Sydney
2000	HAYMARKET	Sydney
2000	MILLERS POINT	Sydney
2000	SYDNEY	Sydney
2000	THE ROCKS	Sydney
2000	WALSH BAY	Sydney
2000	CIRCULAR QUAY	Sydney
2001	SYDNEY	Sydney
2002	WORLD SQUARE	Sydney
2006	THE UNIVERSITY OF SYDNEY	Sydney
2006	SYDNEY UNIVERSITY	Sydney
2007	BROADWAY	Sydney
2007	ULTIMO	Sydney
2008	CHIPPENDALE	Sydney
2008	DARLINGTON	Sydney
2009	PYRMONT	Sydney
2010	DARLINGHURST	Sydney
2010	STRAWBERRY HILLS	Sydney
2010	SURRY HILLS	Sydney
2011	HMAS KUTTABUL	Sydney
2011	EAST SYDNEY	Sydney
2011	ELIZABETH BAY	Sydney
2011	KINGS CROSS	Sydney
2011	POTTS POINT	Sydney
2011	RUSHCUTTERS BAY	Sydney
2011	WOOLLOOMOOLOO	Sydney
2012	STRAWBERRY HILLS	Sydney
2015	ALEXANDRIA	Sydney
2015	BEACONSFIELD	Sydney
2015	EVELEIGH	Sydney
2016	REDFERN	Sydney
2017	WATERLOO	Sydney
2017	ZETLAND	Sydney
2017	WATERLOO DC	Sydney
2018	EASTLAKES	Sydney
2018	ROSEBERY	Sydney
2019	BANKSMEADOW	Sydney
2019	BOTANY	Sydney
2020	MASCOT	Sydney
2020	SYDNEY DOMESTIC AIRPORT	Sydney
2020	SYDNEY INTERNATIONAL AIRPORT	Sydney
2021	CENTENNIAL PARK	Sydney
2021	MOORE PARK	Sydney
2021	PADDINGTON	Sydney
2022	BONDI JUNCTION PLAZA	Sydney



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2022	BONDI JUNCTION	Sydney
2022	QUEENS PARK	Sydney
2023	BELLEVUE HILL	Sydney
2024	BRONTE	Sydney
2024	WAVERLEY	Sydney
2025	WOOLLAHRA	Sydney
2026	BONDI	Sydney
2026	BONDI BEACH	Sydney
2026	NORTH BONDI	Sydney
2026	TAMARAMA	Sydney
2027	HMAS RUSHCUTTERS	Sydney
2027	DARLING POINT	Sydney
2027	EDGECLIFF	Sydney
2027	POINT PIPER	Sydney
2028	DOUBLE BAY	Sydney
2029	ROSE BAY	Sydney
2030	HMAS WATSON	Sydney
2030	DOVER HEIGHTS	Sydney
2030	ROSE BAY NORTH	Sydney
2030	VAUCLUSE	Sydney
2030	WATSONS BAY	Sydney
2031	ST PAULS	Sydney
2031	CLOVELLY	Sydney
2031	CLOVELLY WEST	Sydney
2031	RANDWICK	Sydney
2031	RANDWICK DC	Sydney
2032	DACEYVILLE	Sydney
2032	KINGSFORD	Sydney
2033	KENSINGTON	Sydney
2034	COOGEE	Sydney
2034	SOUTH COOGEE	Sydney
2035	MAROUBRA	Sydney
2035	MAROUBRA SOUTH	Sydney
2035	PAGEWOOD	Sydney
2036	CHIFLEY	Sydney
2036	EASTGARDENS	Sydney
2036	HILLSDALE	Sydney
2036	LA PEROUSE	Sydney
2036	LITTLE BAY	Sydney
2036	MALABAR	Sydney
2036	MATRAVILLE	Sydney
2036	PHILLIP BAY	Sydney
2036	PORT BOTANY	Sydney
2037	FOREST LODGE	Sydney
2037	GLEBE	Sydney
2038	ANNANDALE	Sydney
2039	ROZELLE	Sydney
2040	LEICHHARDT	Sydney
2040	LILYFIELD	Sydney
2041	BALMAIN	Sydney



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2041	BALMAIN EAST	Sydney
2041	BIRCHGROVE	Sydney
2042	ENMORE	Sydney
2042	NEWTOWN	Sydney
2043	ERSKINEVILLE	Sydney
2044	ST PETERS	Sydney
2044	SYDENHAM	Sydney
2044	TEMPE	Sydney
2045	HABERFIELD	Sydney
2046	ABBOTSFORD	Sydney
2046	CANADA BAY	Sydney
2046	CHISWICK	Sydney
2046	FIVE DOCK	Sydney
2046	RODD POINT	Sydney
2046	RUSSELL LEA	Sydney
2046	WAREEMBA	Sydney
2047	DRUMMOYNE	Sydney
2048	WESTGATE	Sydney
2048	STANMORE	Sydney
2049	LEWISHAM	Sydney
2049	PETERSHAM	Sydney
2049	PETERSHAM NORTH	Sydney
2050	MISSENDEN ROAD	Sydney
2050	CAMPERDOWN	Sydney
2052	UNSW SYDNEY	Sydney
2057	CHATSWOOD	Sydney
2059	NORTH SYDNEY	Sydney
2060	HMAS PLATYPUS	Sydney
2060	HMAS WATERHEN	Sydney
2060	NORTH SYDNEY SHOPPINGWORLD	Sydney
2060	LAVENDER BAY	Sydney
2060	MCMAHONS POINT	Sydney
2060	NORTH SYDNEY	Sydney
2060	WAVERTON	Sydney
2061	KIRRIBILLI	Sydney
2061	MILSONS POINT	Sydney
2062	CAMMERAY	Sydney
2063	NORTHBRIDGE	Sydney
2064	ARTARMON	Sydney
2065	CROWS NEST	Sydney
2065	GREENWICH	Sydney
2065	NAREMBURN	Sydney
2065	ROYAL NORTH SHORE HOSPITAL	Sydney
2065	ST LEONARDS	Sydney
2065	WOLLSTONECRAFT	Sydney
2065	CROWS NEST DC	Sydney
2066	LANE COVE	Sydney
2066	LANE COVE NORTH	Sydney
2066	LANE COVE WEST	Sydney
2066	LINLEY POINT	Sydney



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2066	LONGUEVILLE	Sydney
2066	NORTHWOOD	Sydney
2066	RIVERVIEW	Sydney
2067	CHATSWOOD	Sydney
2067	CHATSWOOD WEST	Sydney
2067	CHATSWOOD DC	Sydney
2068	CASTLECRAG	Sydney
2068	MIDDLE COVE	Sydney
2068	NORTH WILLOUGHBY	Sydney
2068	WILLOUGHBY	Sydney
2068	WILLOUGHBY EAST	Sydney
2068	WILLOUGHBY NORTH	Sydney
2069	ROSEVILLE CHASE	Sydney
2069	CASTLE COVE	Sydney
2069	ROSEVILLE	Sydney
2070	EAST LINDFIELD	Sydney
2070	LINDFIELD	Sydney
2070	LINDFIELD WEST	Sydney
2071	EAST KILLARA	Sydney
2071	KILLARA	Sydney
2072	GORDON	Sydney
2073	PYMBLE	Sydney
2073	WEST PYMBLE	Sydney
2074	NORTH TURRAMURRA	Sydney
2074	SOUTH TURRAMURRA	Sydney
2074	TURRAMURRA	Sydney
2074	WARRAWEE	Sydney
2075	ST IVES	Sydney
2075	ST IVES CHASE	Sydney
2076	NORMANHURST	Sydney
2076	NORTH WAHROONGA	Sydney
2076	WAHROONGA	Sydney
2077	ASQUITH	Sydney
2077	HORNSBY	Sydney
2077	HORNSBY HEIGHTS	Sydney
2077	WAITARA	Sydney
2079	MOUNT COLAH	Sydney
2080	MOUNT KURING-GAI	Sydney
2084	DUFFYS FOREST	Sydney
2084	TERREY HILLS	Sydney
2084	COTTAGE POINT	Sydney
2085	BELROSE	Sydney
2085	BELROSE WEST	Sydney
2085	DAVIDSON	Sydney
2086	FRENCHS FOREST	Sydney
2086	FRENCHS FOREST EAST	Sydney
2087	FORESTVILLE	Sydney
2087	KILLARNEY HEIGHTS	Sydney
2088	MOSMAN	Sydney
2088	SPIT JUNCTION	Sydney



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2088	BALMORAL	Sydney
2088	BALMORAL BEACH	Sydney
2089	NEUTRAL BAY	Sydney
2089	NEUTRAL BAY JUNCTION	Sydney
2089	KURRABA POINT	Sydney
2090	CREMORNE	Sydney
2090	CREMORNE JUNCTION	Sydney
2090	CREMORNE POINT	Sydney
2091	HMAS PENGUIN	Sydney
2092	SEAFORTH	Sydney
2093	BALGOWLAH	Sydney
2093	BALGOWLAH HEIGHTS	Sydney
2093	CLONTARF	Sydney
2093	MANLY VALE	Sydney
2093	NORTH BALGOWLAH	Sydney
2094	FAIRLIGHT	Sydney
2095	MANLY	Sydney
2095	MANLY EAST	Sydney
2096	CURL CURL	Sydney
2096	FRESHWATER	Sydney
2096	QUEENSCLIFF	Sydney
2097	COLLARROY	Sydney
2097	COLLARROY BEACH	Sydney
2097	COLLARROY PLATEAU WEST	Sydney
2097	WHEELER HEIGHTS	Sydney
2097	COLLARROY PLATEAU	Sydney
2099	CROMER	Sydney
2099	DEE WHY	Sydney
2099	NARRAWEENA	Sydney
2099	NORTH CURL CURL	Sydney
2100	WARRINGAH MALL	Sydney
2100	ALLAMBIE HEIGHTS	Sydney
2100	BEACON HILL	Sydney
2100	BROOKVALE	Sydney
2100	NORTH MANLY	Sydney
2100	OXFORD FALLS	Sydney
2101	ELANORA HEIGHTS	Sydney
2101	INGLESIDE	Sydney
2101	NARRABEEN	Sydney
2101	NORTH NARRABEEN	Sydney
2102	WARRIEWOOD SHOPPING SQUARE	Sydney
2102	WARRIEWOOD	Sydney
2102	WARRIEWOOD DC	Sydney
2103	MONA VALE	Sydney
2104	BAYVIEW	Sydney
2105	CHURCH POINT	Sydney
2105	ELVINA BAY	Sydney
2105	LOVETT BAY	Sydney
2105	MORNING BAY	Sydney
2105	SCOTLAND ISLAND	Sydney



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2105	MCCARRS CREEK	Sydney
2106	NEWPORT	Sydney
2106	NEWPORT BEACH	Sydney
2107	AVALON	Sydney
2107	AVALON BEACH	Sydney
2107	BILGOLA	Sydney
2107	CLAREVILLE	Sydney
2107	WHALE BEACH	Sydney
2107	BILGOLA BEACH	Sydney
2107	BILGOLA PLATEAU	Sydney
2108	PALM BEACH	Sydney
2108	COASTERS RETREAT	Sydney
2108	GREAT MACKEREL BEACH	Sydney
2108	CURRAWONG BEACH	Sydney
2109	MACQUARIE UNIVERSITY	Sydney
2110	HUNTERS HILL	Sydney
2110	WOOLWICH	Sydney
2111	BORONIA PARK	Sydney
2111	GLADESVILLE	Sydney
2111	HENLEY	Sydney
2111	HUNTLEYS COVE	Sydney
2111	HUNTLEYS POINT	Sydney
2111	MONASH PARK	Sydney
2111	TENNYSON POINT	Sydney
2112	DENISTONE EAST	Sydney
2112	PUTNEY	Sydney
2112	RYDE	Sydney
2113	BLENHEIM ROAD	Sydney
2113	EAST RYDE	Sydney
2113	MACQUARIE CENTRE	Sydney
2113	MACQUARIE PARK	Sydney
2113	NORTH RYDE	Sydney
2114	DENISTONE	Sydney
2114	DENISTONE WEST	Sydney
2114	MEADOWBANK	Sydney
2114	MELROSE PARK	Sydney
2114	WEST RYDE	Sydney
2115	ERMINGTON	Sydney
2116	RYDALMERE	Sydney
2117	DUNDAS	Sydney
2117	DUNDAS VALLEY	Sydney
2117	OATLANDS	Sydney
2117	TELOPEA	Sydney
2118	CARLINGFORD COURT	Sydney
2118	KINGSDENE	Sydney
2118	CARLINGFORD	Sydney
2118	CARLINGFORD NORTH	Sydney
2119	BEECROFT	Sydney
2119	CHELTENHAM	Sydney
2120	PENNANT HILLS	Sydney



APPENDIX: Hilti Australia Time Promise Post Code Eligibility

2120	THORNLEIGH	Sydney
2120	WESTLEIGH	Sydney
2121	EPPING	Sydney
2121	NORTH EPPING	Sydney
2122	EASTWOOD	Sydney
2122	MARSHFIELD	Sydney
2124	PARRAMATTA	Sydney
2125	WEST PENNANT HILLS	Sydney
2126	CHERRYBROOK	Sydney
2127	HOME BUSH BAY	Sydney
2127	NEWINGTON	Sydney
2127	SYDNEY OLYMPIC PARK	Sydney
2127	WENTWORTH POINT	Sydney
2128	SILVERWATER	Sydney
2129	SYDNEY MARKETS	Sydney
2130	SUMMER HILL	Sydney
2131	ASHFIELD	Sydney
2132	CROYDON	Sydney
2133	CROYDON PARK	Sydney
2133	ENFIELD SOUTH	Sydney
2134	BURWOOD	Sydney
2134	BURWOOD NORTH	Sydney
2135	STRATHFIELD	Sydney
2136	BURWOOD HEIGHTS	Sydney
2136	ENFIELD	Sydney
2136	STRATHFIELD SOUTH	Sydney
2137	BREAKFAST POINT	Sydney
2137	CABARITA	Sydney
2137	CONCORD	Sydney
2137	MORTLAKE	Sydney
2137	NORTH STRATHFIELD	Sydney
2138	CONCORD WEST	Sydney
2138	LIBERTY GROVE	Sydney
2138	RHODES	Sydney
2138	CONCORD WEST DC	Sydney
2139	CONCORD REPATRIATION HOSPITAL	Sydney
2140	FLEMINGTON	Sydney
2140	HOME BUSH	Sydney
2140	HOME BUSH SOUTH	Sydney
2140	HOME BUSH WEST	Sydney
2141	BERALA	Sydney
2141	LIDCOMBE	Sydney
2141	LIDCOMBE NORTH	Sydney
2141	ROOKWOOD	Sydney
2142	BLAXCELL	Sydney
2142	CAMELLIA	Sydney
2142	CLYDE	Sydney
2142	GRANVILLE	Sydney
2142	HOLROYD	Sydney



APPENDIX: Hilti Australia Time Promise Post Code Eligibility

2142	ROSEHILL	Sydney
2142	SOUTH GRANVILLE	Sydney
2143	BIRRONG	Sydney
2143	POTTS HILL	Sydney
2143	REGENTS PARK	Sydney
2144	AUBURN	Sydney
2145	CONSTITUTION HILL	Sydney
2145	GIRRAWEE	Sydney
2145	GREYSTANES	Sydney
2145	MAYS HILL	Sydney
2145	PEMULWUY	Sydney
2145	PENDLE HILL	Sydney
2145	SOUTH WENTWORTHVILLE	Sydney
2145	WENTWORTHVILLE	Sydney
2145	WESTMEAD	Sydney
2146	OLD TOONGABBIE	Sydney
2146	TOONGABBIE	Sydney
2146	TOONGABBIE EAST	Sydney
2147	KINGS LANGLEY	Sydney
2147	LALOR PARK	Sydney
2147	SEVEN HILLS	Sydney
2147	SEVEN HILLS WEST	Sydney
2148	BLACKTOWN WESTPOINT	Sydney
2148	ARNDELL PARK	Sydney
2148	BLACKTOWN	Sydney
2148	HUNTINGWOOD	Sydney
2148	KINGS PARK	Sydney
2148	MARAYONG	Sydney
2148	PROSPECT	Sydney
2150	PARRAMATTA WESTFIELD	Sydney
2150	HARRIS PARK	Sydney
2150	PARRAMATTA	Sydney
2151	NORTH PARRAMATTA	Sydney
2151	NORTH ROCKS	Sydney
2152	NORTHMEAD	Sydney
2153	BAULKHAM HILLS	Sydney
2153	BELLA VISTA	Sydney
2153	NORWEST	Sydney
2153	WINSTON HILLS	Sydney
2154	CASTLE HILL	Sydney
2155	BEAUMONT HILLS	Sydney
2155	KELLYVILLE	Sydney
2155	NORTH KELLYVILLE	Sydney
2155	KELLYVILLE RIDGE	Sydney
2155	ROUSE HILL	Sydney
2156	ANNANGROVE	Sydney
2156	GLENHAVEN	Sydney
2156	KENTHURST	Sydney
2157	GLENORIE	Sydney
2157	CANOELANDS	Sydney



APPENDIX: Hilti Australia Time Promise Post Code Eligibility

2157	FOREST GLEN	Sydney
2158	DURAL	Sydney
2158	MIDDLE DURAL	Sydney
2158	ROUND CORNER	Sydney
2158	DURAL DC	Sydney
2160	MERRYLANDS	Sydney
2160	MERRYLANDS WEST	Sydney
2161	GUILDFORD	Sydney
2161	GUILDFORD WEST	Sydney
2161	OLD GUILDFORD	Sydney
2161	YENNORA	Sydney
2162	CHESTER HILL	Sydney
2162	SEFTON	Sydney
2163	CARRAMAR	Sydney
2163	LANSDOWNE	Sydney
2163	VILLAWOOD	Sydney
2164	SMITHFIELD	Sydney
2164	SMITHFIELD WEST	Sydney
2164	WETHERILL PARK	Sydney
2164	WOODPARK	Sydney
2164	WETHERILL PARK BC	Sydney
2165	FAIRFIELD	Sydney
2165	FAIRFIELD EAST	Sydney
2165	FAIRFIELD HEIGHTS	Sydney
2165	FAIRFIELD WEST	Sydney
2166	CABRAMATTA	Sydney
2166	CABRAMATTA WEST	Sydney
2166	CANLEY HEIGHTS	Sydney
2166	CANLEY VALE	Sydney
2166	LANSVALE	Sydney
2167	GLENFIELD	Sydney
2168	ASHCROFT	Sydney
2168	BUSBY	Sydney
2168	CARTWRIGHT	Sydney
2168	GREEN VALLEY	Sydney
2168	HECKENBERG	Sydney
2168	HINCHINBROOK	Sydney
2168	MILLER	Sydney
2168	SADLEIR	Sydney
2170	CASULA MALL	Sydney
2170	LIVERPOOL WESTFIELD	Sydney
2170	CASULA	Sydney
2170	CHIPPING NORTON	Sydney
2170	HAMMONDVILLE	Sydney
2170	LIVERPOOL	Sydney
2170	LIVERPOOL SOUTH	Sydney
2170	LURNEA	Sydney
2170	MOOREBANK	Sydney
2170	MOUNT PRITCHARD	Sydney
2170	PRESTONS	Sydney



APPENDIX: Hilti Australia Time Promise Post Code Eligibility

2170	WARWICK FARM	Sydney
2171	CECIL HILLS	Sydney
2171	HORNINGSEA PARK	Sydney
2171	HOXTON PARK	Sydney
2171	MIDDLETON GRANGE	Sydney
2171	WEST HOXTON	Sydney
2171	CARNES HILL	Sydney
2171	ELIZABETH HILLS	Sydney
2171	LEN WATERS ESTATE	Sydney
2172	PLEASURE POINT	Sydney
2172	SANDY POINT	Sydney
2172	VOYAGER POINT	Sydney
2173	HOLSWORTHY	Sydney
2173	WATTLE GROVE	Sydney
2174	INGLEBURN MILPO	Sydney
2174	EDMONDSON PARK	Sydney
2175	HORSLEY PARK	Sydney
2176	ABBOTSBURY	Sydney
2176	BOSSLEY PARK	Sydney
2176	EDENSOR PARK	Sydney
2176	GREENFIELD PARK	Sydney
2176	PRAIRIEWOOD	Sydney
2176	ST JOHNS PARK	Sydney
2176	WAKELEY	Sydney
2177	BONNYRIGG	Sydney
2177	BONNYRIGG HEIGHTS	Sydney
2178	CECIL PARK	Sydney
2178	KEMPS CREEK	Sydney
2178	MOUNT VERNON	Sydney
2179	AUSTRAL	Sydney
2179	LEPPINGTON	Sydney
2190	CHULLORA	Sydney
2190	GREENACRE	Sydney
2190	MOUNT LEWIS	Sydney
2191	BELFIELD	Sydney
2192	BELMORE	Sydney
2193	ASHBURY	Sydney
2193	CANTERBURY	Sydney
2193	HURLSTONE PARK	Sydney
2194	CAMPSIE	Sydney
2195	LAKEMBA	Sydney
2195	WILEY PARK	Sydney
2195	LAKEMBA DC	Sydney
2196	PUNCHBOWL	Sydney
2196	ROSELANDS	Sydney
2197	BASS HILL	Sydney
2198	GEORGES HALL	Sydney
2199	YAGOONA	Sydney
2199	YAGOONA WEST	Sydney
2200	BANKSTOWN AERODROME	Sydney



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2200	BANKSTOWN SQUARE	Sydney
2200	MOUNT LEWIS	Sydney
2200	BANKSTOWN	Sydney
2200	BANKSTOWN NORTH	Sydney
2200	CONDELL PARK	Sydney
2200	MANAHAN	Sydney
2203	DULWICH HILL	Sydney
2204	MARRICKVILLE METRO	Sydney
2204	MARRICKVILLE	Sydney
2204	MARRICKVILLE SOUTH	Sydney
2205	ARNCLIFFE	Sydney
2205	TURRELLA	Sydney
2205	WOLLI CREEK	Sydney
2206	CLEMTON PARK	Sydney
2206	EARLWOOD	Sydney
2207	BARDWELL PARK	Sydney
2207	BARDWELL VALLEY	Sydney
2207	BEXLEY	Sydney
2207	BEXLEY NORTH	Sydney
2207	BEXLEY SOUTH	Sydney
2208	KINGSWAY WEST	Sydney
2208	KINGSGROVE	Sydney
2209	BEVERLY HILLS	Sydney
2209	NARWEE	Sydney
2210	PEAKHURST HEIGHTS	Sydney
2210	LUGARNO	Sydney
2210	PEAKHURST	Sydney
2210	RIVERWOOD	Sydney
2210	PEAKHURST DC	Sydney
2211	PADSTOW	Sydney
2211	PADSTOW HEIGHTS	Sydney
2212	REVESBY	Sydney
2212	REVESBY HEIGHTS	Sydney
2212	REVESBY NORTH	Sydney
2213	EAST HILLS	Sydney
2213	PANANIA	Sydney
2213	PICNIC POINT	Sydney
2214	MILPERRA	Sydney
2216	BANKSIA	Sydney
2216	BRIGHTON-LE-SANDS	Sydney
2216	KYEEMAGH	Sydney
2216	ROCKDALE	Sydney
2216	ROCKDALE DC	Sydney
2217	BEVERLEY PARK	Sydney
2217	KOGARAH	Sydney
2217	KOGARAH BAY	Sydney
2217	MONTEREY	Sydney
2217	RAMSGATE	Sydney
2217	RAMSGATE BEACH	Sydney
2218	ALLAWAH	Sydney



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2218	CARLTON	Sydney
2219	DOLLS POINT	Sydney
2219	SANDRINGHAM	Sydney
2219	SANS SOUCI	Sydney
2220	HURSTVILLE WESTFIELD	Sydney
2220	HURSTVILLE	Sydney
2220	HURSTVILLE GROVE	Sydney
2221	BLAKEHURST	Sydney
2221	CARSS PARK	Sydney
2221	CONNELLS POINT	Sydney
2221	KYLE BAY	Sydney
2221	SOUTH HURSTVILLE	Sydney
2222	PENSHURST	Sydney
2223	MORTDALE	Sydney
2223	OATLEY	Sydney
2224	SYLVANIA SOUTHGATE	Sydney
2224	KANGAROO POINT	Sydney
2224	SYLVANIA	Sydney
2224	SYLVANIA WATERS	Sydney
2225	OYSTER BAY	Sydney
2226	BONNET BAY	Sydney
2226	COMO	Sydney
2226	JANNALI	Sydney
2227	GYMEA	Sydney
2227	GYMEA BAY	Sydney
2228	MIRANDA	Sydney
2228	YOWIE BAY	Sydney
2229	CARINGBAH	Sydney
2229	CARINGBAH SOUTH	Sydney
2229	DOLANS BAY	Sydney
2229	LILLI PILLI	Sydney
2229	TAREN POINT	Sydney
2229	PORT HACKING	Sydney
2230	BURRANEER	Sydney
2230	CRONULLA	Sydney
2230	WOOLOOWARE	Sydney
2230	BUNDEENA	Sydney
2230	MAIANBAR	Sydney
2230	GREENHILLS BEACH	Sydney
2231	KURNELL	Sydney
2232	GRAYS POINT	Sydney
2232	KAREELA	Sydney
2232	KIRRAWEE	Sydney
2232	LOFTUS	Sydney
2232	SUTHERLAND	Sydney
2232	WORONORA	Sydney
2232	GARIE	Sydney
2232	AUDLEY	Sydney
2232	KIRRAWEE DC	Sydney
2233	ENGADINE	Sydney



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2233	HEATHCOTE	Sydney
2233	WORONORA HEIGHTS	Sydney
2233	YARRAWARRAH	Sydney
2233	WATERFALL	Sydney
2234	MENAI CENTRAL	Sydney
2234	ALFORDS POINT	Sydney
2234	BANGOR	Sydney
2234	BARDEN RIDGE	Sydney
2234	ILLAWONG	Sydney
2234	LUCAS HEIGHTS	Sydney
2234	MENAI	Sydney
2555	BADGERYS CREEK	Sydney
2556	BRINGELLY	Sydney
2557	GREGORY HILLS	Sydney
2557	CATHERINE FIELD	Sydney
2557	ROSSMORE	Sydney
2557	GLEDSDOOD HILLS	Sydney
2558	EAGLE VALE	Sydney
2558	ESCHOL PARK	Sydney
2558	KEARNS	Sydney
2559	BLAIRMOUNT	Sydney
2559	CLAYMORE	Sydney
2560	GLEN ALPINE	Sydney
2560	MACARTHUR SQUARE	Sydney
2560	AIRDS	Sydney
2560	AMBARVALE	Sydney
2560	BLAIR ATHOL	Sydney
2560	BRADBURY	Sydney
2560	CAMPBELLTOWN	Sydney
2560	CAMPBELLTOWN NORTH	Sydney
2560	ENGLORIE PARK	Sydney
2560	GILEAD	Sydney
2560	KENTLYN	Sydney
2560	LEUMEAH	Sydney
2560	ROSEMEADOW	Sydney
2560	RUSE	Sydney
2560	ST HELENS PARK	Sydney
2560	WEDDERBURN	Sydney
2560	WOODBINE	Sydney
2560	APPIN	Sydney
2560	CATARACT	Sydney
2563	MENANGLE PARK	Sydney
2564	GLENQUARIE	Sydney
2564	LONG POINT	Sydney
2564	MACQUARIE FIELDS	Sydney
2565	DENHAM COURT	Sydney
2565	INGLEBURN	Sydney
2565	MACQUARIE LINKS	Sydney
2565	BARDIA	Sydney
2566	MINTO DC	Sydney



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2566	BOW BOWING	Sydney
2566	MINTO	Sydney
2566	MINTO HEIGHTS	Sydney
2566	RABY	Sydney
2566	ST ANDREWS	Sydney
2566	VARROVILLE	Sydney
2567	NARELLAN DC	Sydney
2567	CURRANS HILL	Sydney
2567	HARRINGTON PARK	Sydney
2567	MOUNT ANNAN	Sydney
2567	NARELLAN	Sydney
2567	NARELLAN VALE	Sydney
2567	SMEATON GRANGE	Sydney
2568	MENANGLE	Sydney
2569	DOUGLAS PARK	Sydney
2570	CAMDEN	Sydney
2570	CAMDEN SOUTH	Sydney
2570	CAWDOR	Sydney
2570	ELDERSLIE	Sydney
2570	KIRKHAM	Sydney
2570	SPRING FARM	Sydney
2570	BELIMBLA PARK	Sydney
2570	BICKLEY VALE	Sydney
2570	BROWNLOW HILL	Sydney
2570	CAMDEN PARK	Sydney
2570	COBBITTY	Sydney
2570	ELLIS LANE	Sydney
2570	GLENMORE	Sydney
2570	GRASMERE	Sydney
2570	MOUNT HUNTER	Sydney
2570	NATTAI	Sydney
2570	OAKDALE	Sydney
2570	ORAN PARK	Sydney
2570	ORANGEVILLE	Sydney
2570	THE OAKS	Sydney
2570	THERESA PARK	Sydney
2570	WEROMBI	Sydney
2745	GLENMORE PARK	Sydney
2745	LUDDENHAM	Sydney
2745	MULGOA	Sydney
2745	REGENTVILLE	Sydney
2745	GREENDALE	Sydney
2745	WALLACIA	Sydney
2747	CAMBRIDGE GARDENS	Sydney
2747	CAMBRIDGE PARK	Sydney
2747	CLAREMONT MEADOWS	Sydney
2747	KINGSWOOD	Sydney
2747	LLANDILO	Sydney
2747	SHANES PARK	Sydney
2747	WERRINGTON	Sydney



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2747	WERRINGTON COUNTY	Sydney
2747	WERRINGTON DOWNS	Sydney
2747	CADDENS	Sydney
2747	JORDAN SPRINGS	Sydney
2748	ORCHARD HILLS	Sydney
2749	CASTLEREAGH	Sydney
2749	CRANEBROOK	Sydney
2750	EMU HEIGHTS	Sydney
2750	EMU PLAINS	Sydney
2750	JAMISONTOWN	Sydney
2750	LEONAY	Sydney
2750	PENRITH	Sydney
2750	PENRITH PLAZA	Sydney
2750	PENRITH SOUTH	Sydney
2750	SOUTH PENRITH	Sydney
2751	PENRITH	Sydney
2752	SILVERDALE	Sydney
2752	WARRAGAMBA	Sydney
2753	RICHMOND	Sydney
2753	RICHMOND LOWLANDS	Sydney
2753	AGNES BANKS	Sydney
2753	HOBARTVILLE	Sydney
2753	LONDONDERRY	Sydney
2753	BOWEN MOUNTAIN	Sydney
2753	GROSE VALE	Sydney
2753	GROSE WOLD	Sydney
2753	YARRAMUNDI	Sydney
2754	NORTH RICHMOND	Sydney
2754	TENNYSON	Sydney
2754	THE SLOPES	Sydney
2756	BLIGH PARK	Sydney
2756	MCGRATHS HILL	Sydney
2756	SOUTH WINDSOR	Sydney
2756	WINDSOR	Sydney
2756	WINDSOR DOWNS	Sydney
2756	CUMBERLAND REACH	Sydney
2756	WILBERFORCE	Sydney
2756	WOMERAH	Sydney
2756	MULGRAVE	Sydney
2756	SCHEYVILLE	Sydney
2756	CATTAI	Sydney
2756	CENTRAL COLO	Sydney
2756	CLARENDON	Sydney
2756	COLO	Sydney
2756	COLO HEIGHTS	Sydney
2756	CORNWALLIS	Sydney
2756	EBENEZER	Sydney
2756	FREEMANS REACH	Sydney
2756	GLOSSODIA	Sydney
2756	LOWER PORTLAND	Sydney



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2756	MARROOTA	Sydney
2756	MELLONG	Sydney
2756	PITT TOWN	Sydney
2756	PITT TOWN BOTTOMS	Sydney
2756	SACKVILLE	Sydney
2756	SACKVILLE NORTH	Sydney
2756	SOUTH MARROOTA	Sydney
2756	UPPER COLO	Sydney
2759	ERSKINE PARK	Sydney
2759	ST CLAIR	Sydney
2760	COLYTON	Sydney
2760	NORTH ST MARYS	Sydney
2760	OXLEY PARK	Sydney
2760	ROPES CROSSING	Sydney
2760	ST MARYS	Sydney
2760	ST MARYS EAST	Sydney
2760	ST MARYS SOUTH	Sydney
2761	COLEBEE	Sydney
2761	DEAN PARK	Sydney
2761	GLENDEENING	Sydney
2761	HASSALL GROVE	Sydney
2761	OAKHURST	Sydney
2761	PLUMPTON	Sydney
2762	TALLAWONG	Sydney
2762	SCHOFIELDS	Sydney
2763	ACACIA GARDENS	Sydney
2763	QUAKERS HILL	Sydney
2765	BERKSHIRE PARK	Sydney
2765	BOX HILL	Sydney
2765	MARSDEN PARK	Sydney
2765	NELSON	Sydney
2765	OAKVILLE	Sydney
2765	RIVERSTONE	Sydney
2765	VINEYARD	Sydney
2765	MARAYLYA	Sydney
2766	EASTERN CREEK	Sydney
2766	ROOTY HILL	Sydney
2767	DOONSIDE	Sydney
2767	WOODCROFT	Sydney
2767	BUNGARRIBEE	Sydney
2768	GLENWOOD	Sydney
2768	PARKLEA	Sydney
2768	STANHOPE GARDENS	Sydney
2769	THE PONDS	Sydney
2770	MOUNT DRUITT VILLAGE	Sydney
2770	BIDWILL	Sydney
2770	BLACKETT	Sydney
2770	DHARRUK	Sydney
2770	EMERTON	Sydney
2770	HEBERSHAM	Sydney



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2770	LETHBRIDGE PARK	Sydney
2770	MINCHINBURY	Sydney
2770	MOUNT DRUITT	Sydney
2770	SHALVEY	Sydney
2770	TREGEAR	Sydney
2770	WHALAN	Sydney
2770	WILLMOT	Sydney